

Dragon Medical One Desktop Application 2025.1 Service Release 1

Release notes, 25.1.55032.2517

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Important information

Linux extensions deprecated

For maintenance and security reasons, there will be no future versions or security updates for Linux extensions. Users should instead use the Citrix native extension for Linux. Further details will be made available in end-of-life support information by mid 2025.

Support update

Change in support definitions

We've changed our support definitions for Dragon Medical One to more accurately describe how support is provided to releases. End-of-life is now 24 months after the initial release date. When a product release becomes available, it is fully Supported for 12 months, then we provide Limited support for 6 months. After another 6 months, the product reaches End-of-life. The new definitions and an updated release version chart are included below.

- **Supported:** We support major releases and point releases for 12 months after the initial release date. During this period, Nuance will investigate any reported issues and make best efforts to address any confirmed defects in a future major, point or service release.
- **Limited support:** If a major release or point release is more than 12 months old, it will still work with our Nuance cloud, and is supported on a limited basis for an additional 6 months. Limited support means Nuance will investigate any reported issues but will not work to resolve an issue that cannot be reproduced on a Supported release.
- **End of life (EOL):** A major release or point release that is more than 24 months old will no longer function due to advances in the Nuance cloud infrastructure.

If you are using an unsupported version, please contact [support](#) immediately for information on how to upgrade.

What's new

Switching between with Dragon Copilot and Dragon Medical One (PowerMic hotkey support)

Users can enable or disable PowerMic buttons in DMO by using the hotkey **CTRL+ALT+P**. This means users can switch between using Dragon Copilot and Dragon Medical One.

Configure this setting in the **SoD.exe.config** file, <SoD.Settings> section:

```
<setting name="HotkeyTogglePowermicInput" serializeAs="String">
<value>Ctrl + Alt + P</value>
</setting>
```

Note: The *Installation and Administration Guide* lists this setting under 'Configuring default options via the configuration file', but this is wrong. This setting needs to be configured in <SoD.Settings>, not <SoD.DefaultOptions>.

Solved issues

General

- Dragon Medical One no longer freezes when using new Nuance Extensions 125.1.847.1 in a virtual environment with Dragon Medical One versions 2025.1.1, 2025.1 or 2024.3. [1956210]
- Customers with a DAX Copilot license can now create documentation in Epic Hyperdrive as expected. [2108523]

Known issues

Omnissa Horizon client

Omnissa Horizon client 2024.3 or later: To install the Nuance VMware Client Audio Extension and Nuance PowerMic VMware Client Extension provided with DMO 2025.1, create the following registry key on the client endpoint before running the Extension setup:

```
[HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\VMware, Inc.\VMware VDM\Client]
"Version"="8.7.0"
"BuildNumber"="20649873"
```

VMware Horizon Agent 8

When having VMware Horizon Agent 8 installed, Dragon Medical One might not start again after the application has been closed. The issue has been fixed with the VMware Horizon 2111 release (Horizon Agent 8.4).

Screen saver not displayed

When working with a Philips SpeechMike or Nuance PowerMic 4 device, the screen saver is not displayed after the configured period of inactivity when recording is in standby mode.

To disable this behavior, press and hold the left mouse and touchpad buttons on the recording device for five seconds. When the firmware setting has been changed successfully, the device provides visual and audio feedback. This setting is stored on the device and needs to be changed individually on each device.

Dragon Medical One

General

- Sometimes a crash dump file is created when closing Dragon Medical One.
- When transferring text from the Dictation Box to the target text control, the target application sometimes displays an error message telling the user that the operation cannot be completed because the clipboard is in use by another application. In this case, users can recall the text back to the Dictation Box and try to transfer the text again.
- On a virtual machine, when configuring the 'General.EnableHandsFree' and 'General.StartInStandbyMode' settings in the SoD.DefaultOptions section of the Dragon Medical One configuration file to True, these settings are not reflected in the 'General' pane of the **Options** dialog box.
- When working in unsupported applications with Basic Text Control enabled, the microphone icon is sometimes not updated to indicate Full Text Control when switching to a supported application.
- Saying **press tab** does not insert a tab in the Dictation Box, it changes the focus to another text control instead.
- The following voice commands do not work in the anchored Microsoft Word application when the focus is on any other window: **press space, press tab, press enter, cut, copy, paste**.
- Deploying Dragon Medical One using the Windows Installer fails if the user does not have administration rights. To be able to install the MSI package, you must run the Command Prompt as administrator.
- Sometimes when the user opens the **Options** dialog box and then closes Dragon Medical One, the app doesn't close properly and can't be restarted. To be able to restart Dragon Medical One, the user first needs to manually end the SOD.exe task in Task Manager.

Dictation

- When using a selection voice command in the Dictation Box after it was opened automatically, the cursor focus is removed from the original unsupported application.
- When the Dictation Box is open and the 'Anchor the speech focus when recording is started' option is enabled in the 'General' pane of the **Options** dialog box, putting the cursor into a supported text control and starting recording will not close the Dictation Box on the first attempt and the Dragon Medical One user interface will reflect the change of the recording status only after a delay of several seconds.
- When dictating in Google Chrome or Microsoft Edge applications, formatting commands are not supported.

- When dictating in Google Chrome or Microsoft Edge applications, the commands **undo that** and **redo that** are not supported.
- When dictating in an edit control and exiting the edit control application, the remaining part of the utterance is written to the Dictation Box in the incorrect order.
- When dictating over text that contains bullet points, the cursor is not positioned at the end of the newly dictated text.

Formatted auto-texts

- When inserting a formatted auto-text that contains a table in the Dictation Box, the cursor is not positioned at the end of the auto-text.
- When transferring a formatted auto-text from the Dictation Box to Microsoft Word or a Google Chrome/Microsoft Edge text control, the transferred text is highlighted in black.

System requirements

For more information on supported infrastructure and text control support, see the *Dragon Medical One Installation and Administration Guide*.

System requirements

- Operating systems:
Microsoft Windows 10
Microsoft Windows 11
Microsoft Windows Server 2016
Microsoft Windows Server 2019
Microsoft Windows Server 2022
- Runtime:
Microsoft .NET 4.7.2
Microsoft .NET 8.x (x86)
Microsoft ASP.NET Core 8.x (x86)
Microsoft WebView2

Virtualized environments

- Citrix:
Citrix XenApp and XenDesktop 7.15 or higher
Citrix Virtual Apps and Desktops 1912 LTSR or higher
Citrix Workspace app 1912 LTSR or higher
- VMware Horizon View 7:
VMware Horizon View Agent 7.13 or higher
VMware Horizon View 5.5 or higher
- Virtual server operating systems:
Microsoft Windows Server 2016
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Nuance Virtual Extensions 2024.1 (124.1.547.2423)
Nuance PowerMic 2024.1 (124.1.547.2423)
Note: Audio extensions are backwards compatible up to a year. However to take advantage of new functionality, we recommend you upgrade.

Virtualized environments - Thin client support

- IGEL (For information on the IGEL thin clients supported, search for *Nuance compatibility* in the [IGEL Knowledge Base](#).)

Best-effort support

If your environment does not meet the minimum requirements outlined, Nuance's ability to assist may be limited. This means that most functionality questions continue to be addressed, but if a bug is suspected or you are running into an issue that requires a technical investigation beyond known issues and fixes, we will recommend that you upgrade to the latest supported version. The following products fall into this best-effort support framework (this list is not comprehensive):

- Microsoft Windows 8.1
- Microsoft Windows Server 2012 R2
- Citrix Workspace app < 1912

Third-party environments

Support for third-party environments is only valid as long as they are supported by the corresponding vendor and might be subject to other restrictions. Please contact Nuance Technical Support for details. For more information, see the documentation delivered with the third-party product and supporting Nuance documentation.

When standard support by the vendor has stopped, Nuance will continue support if an issue is specific to the Nuance solution, within the limitations of the vendor's standard end-of-life and Nuance's policy. This means that issues that are a combination of the vendor's component and the Nuance solution cannot be supported.

Product life cycle

Version	Status	End of support	Limited support	End of life
Dragon Medical One 2021.1	End of support	October 01, 2022	April 01, 2023	September 25, 2025
Dragon Medical One 2021.2	End of support	October 01, 2022	April 01, 2023	September 25, 2025
Dragon Medical One 2021.3	Supported	To be decided	NA	To be decided
Dragon Medical One 2022.1	Limited support	July 31, 2024	January 31, 2025	December 31, 2025
Dragon Medical One 2022.2	Limited support	July 31, 2024	January 31, 2025	December 31, 2025
Dragon Medical One 2022.3	Limited support	July 31, 2024	January 31, 2025	December 31, 2025
Dragon Medical One 2023.2	Limited support	June 29, 2024	January 31, 2025	December 31, 2025
Dragon Medical One 2023.3	Limited support	September 29, 2024	March 31, 2025	December 31, 2025
Dragon Medical One 2023.4	Supported	November 29, 2024	May 30, 2025	December 31, 2025
Dragon Medical One 2024.1	Supported	February 20, 2025	August 20, 2025	February 20, 2026
Dragon Medical One 2024.2	Supported	May 15, 2025	November 15, 2025	May 15, 2026
Dragon Medical One 2024.3	Supported	September 30, 2025	March 31, 2026	September 30, 2026
Dragon Medical One 2025.1	Supported	February 13, 2026	August 13, 2026	February 13, 2027

Release history

[\[-\] Dragon Medical One Desktop Application 2025.1](#)

Dragon Medical One Desktop Application 2025.1

Important information

New access requirements

Dragon Medical One 2025.1 requires access to <https://dragon.de.dmp.nuance.com> via port 443; make sure your firewall doesn't block this port.

Linux extensions deprecated

For maintenance and security reasons, there will be no future versions or security updates for Linux extensions. Users should instead use the Citrix native extension for Linux. Further details will be made available in end-of-life support information by mid 2025.

What's new

Azure Virtual Desktop Support

The Nuance RDS Client Audio Extension and Nuance PowerMic RDS Client Extension now support the Remote Desktop client for Windows with both RDS and AVD. For more information, see the *Dragon Medical One Audio Routing Guide*.

Text control support using Java/.NET SDK

You can now integrate the Dragon Medical One Java/.NET SDK into third-party EHR apps. Dragon Medical One 2025.1 recognizes the EHR as a supported application and enables full text control, while also maintaining backward compatibility. The feature flag is enabled by default in the configuration file.

Improvements

Improvement in authorization security

Dragon Medical One 2025.1 no longer allows organization-based tokens for no authentication logins, or auto-provisioning for SSO and ADFS authentication types. Token renewal issue handling has been enhanced for SSO, ADFS, and Trusted authentication types.

Focus control between different iFrames in WebView2 implementation

Cerner mPages users can customize their templates to include different text controls within different iFrames. Cerner mPages users can switch between different WebView2 text controls embedded in different iFrames with full dictation support.

Solved issues

General

- Launching Dragon Medical One using the command line now works as expected. [1702171, 1868311]
- Auto-text voice commands now work as expected. [1723354]
- The Dragon Medical One Help no longer encounters errors in Microsoft Edge. [1913621]
- Dragon Medical One no longer shuts down unexpectedly in the following scenarios:
 - When connecting to a PowerMic 4 device. [1926438, 1880024]
 - When Dragon Medical SpeechKit is loaded from a subfolder in Citrix. [1929608]
 - When trying to replace text in the dictation box when using Cerner PowerChart. [1890372]
 - When trying to write telemetry data. [1974164]
 - When Cerner users roam between workstations. [1790558, 1802886, 1845950]

Application support

- Selection voice commands work as expected. [1530319]
- Dragon Medical One no longer shuts down unexpectedly due to Windows Communication Foundation errors. [1879942]
- Speech focus anchoring now works as expected in Epic. [1708773]
- Inserting auto-texts now works as expected in Epic. [1946197]
- PowerMic USB devices now remain available after roaming to a different workstation. [1846843]

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- The Dragon Medical One installer auto update window shows the wrong year.
- When switching between languages, the **Language** field on the logon dialog box is not populated. Users must select a language from the list to continue.

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[\[-\] Dragon Medical One Desktop Application 2024.3](#)

Dragon Medical One Desktop Application 2024.3

Important information

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Support update

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What's new

Manage auto-text formatting

When auto-text formatting is enabled for an organization, site or group, users can turn on this feature in the Dragon Medical One app.

1. Log on to Dragon Medical One.
2. Select the menu icon .
3. Select **Manage Auto-texts**.
4. Select **+ Create** and turn on/off **Formatted text** to enable or disable auto-text formatting.

The **Manage auto-texts** dialog has been redesigned and is now simpler to use.

Dragon Medical One WebView2 communication hub targets .NET 8.0 runtime and ASP.Net Core 8.0 runtime

The Dragon Medical One WebView2 communication hub now targets the .NET 8.0 runtime and ASP.NET Core 8.0 runtime. This upgrade ensures that the hub benefits from ongoing updates and support, reducing security vulnerabilities and improving overall product quality. The .NET 6.0 runtime will stop receiving updates from Microsoft in November 2024.

IMPORTANT: You now need to deploy the .NET 8.0 runtime and ASP.NET Core 8.0 runtime on your machine separately. The .NET runtime and ASP.NET Core runtime are no longer packaged with Dragon Medical One. Refer to the latest version of the Installation and

Administration Guide for detailed instructions on ensuring compatibility with your systems. Failure to do so might result in compatibility issues or loss of functionality.

Linux extensions deprecated

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Improvements

Improved authorization security enforcement

We've implemented significant improvements in how credential information is managed post-authentication in Dragon Medical One. These changes are designed to bolster proper authorization across the stack, mitigating future threats and making sure that our authentication methods are effective.

Enhancements

- **Handling user credentials:**
 - We've updated the way we handle user credentials after successful authentication so we can dispose of user credentials securely.
 - We ensure that we transmit and use access tokens securely to prevent unauthorized access across the product stack.
- **Token renewal process:**
 - We've improved the token renewal process for Native/LDAPLOCAL authentication to make the experience smoother and more secure. In case of token renewal issues, an error message is displayed.

Best practices and Auth0/MSAL libraries updated

When integrating with third-party authentication methods, Dragon Medical One Desktop Application now uses the latest version of the Auth0/MSAL libraries. This is in alignment with Microsoft security requirements.

- **Library update:** MSAL/Auth0 libraries have been updated to the latest released and stable version in Dragon Medical One Desktop Application to ensure compliance and enhance security.
- **Best practices:** The integration process has been thoroughly reviewed and updated to follow best practices for authentication methods.

Solved issues

General

- Dictation is now inserted into the correct Word document when switching between documents. [1320823]
- Clipboard contents are no longer randomly inserted into dictation. [1320824]
- Deactivating the "Always use when logging on" option now works as expected. [1320846]
- Dragon Medical One now uses the correct color theme when using a customized config file. [1320858]
- Formatting commands in Microsoft Word now work as expected. [1320860]
- WebView2 no longer terminates unexpectedly due to browser failures. [1320880]
- Dragon Medical One no longer terminates unexpectedly in the following scenarios:
 - When users roam between workstations. [1657787]
 - When Cerner users don't have standby mode enabled and roam between workstations. [1320885, 1758575]
 - After logging a nullreferenceexception for onappcontextupdate. [1702494]
 - When dictating in an RDP and Windows Server 2022 environment. [1654706]
- The cursor now behaves as expected while dictating. [1331390]
- Help content is still available if the file path contains extended characters. [1333962]
- The **make that an auto-text** command no longer inserts extra characters. [1339991]
- LDAP authentication now works as expected. [1468321]
- Local authenticator SSL certificates now work as expected. [1513693]
- The `sodria_nmhost.exe` process now works without errors. [1511437]
- Tab indentation now works in the Dictation Box when in plain text mode. [1559917]
- Dictated text now has the correct formatting when inserted into Microsoft Word. [1619144]

- Long auto-texts are now displayed correctly in the Dictation Box. [1629552]
- Dragon Medical One no longer logs an exception when exiting WebView2. [1719923]
- PowerMic Mobile now handles dictation as expected, without poor audio or missing sections. [1704571]

Application support

- Text from dictated auto-texts no longer appears in both the field in Epic Hyperdrive and the Dictation Box at the same time. [1621248]

Known issues

Functionality not included in the 2024.3 release

Use cases and functionality that are not supported

- Fields that are supported for dictation at the cursor but require key press simulation for full functionality
- Basic Text Control with URL support

Applications and text control types that are not supported

- WPF
- Delphi TRichEdit

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[\[-\] Dragon Medical One Desktop Application 2024.2](#)

Dragon Medical One Desktop Application 2024.2

Important information

New access requirements

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Support update

Change in support definitions

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What's new

Easier access to the Training center

Users can now access the Dragon Medical One Training center from the DragonBar menu in addition to accessing it via the 'What You Can Say' window or dictating **open training**. In the Training center, you can find quick reference guides, tutorial videos, webinars, newsletters and more to help you optimize Dragon Medical One.

Solved issues

General

- Dragon Medical One no longer terminates unexpectedly when the user executes a step-by-step command containing a voice command that opens another Dragon Medical One UI element (for example, the 'Manage Auto-texts' window). [1138717]
- Dragon Medical One no longer becomes unresponsive when logging on to a new Citrix session or reconnecting to a running Citrix session. [1340820]
- The 'Record' button behavior configuration (press-and-hold) is now properly set when signing out one user and signing in with another. [1139332]
- When transferring text from the Dictation Box to a target app via a step-by-step command, the text is now deleted correctly from the Dictation Box after transfer. [1343352]

Application support

- When documenting into Cerner apps, text is now inserted in the correct position. [DMOCE-2203]
- When starting Dragon Medical One or executing step-by-step commands on virtual servers with a large number of running processes, significant delays in starting Dragon Medical One or executing step-by-step commands are no longer observed. [DMOCE-2225]
- When releasing the speech focus from a control that is no longer active in Epic Hyperdrive, Dragon Medical One no longer becomes unresponsive for up to 3 seconds. [1467902]
- Using Dragon Medical One no longer causes a script error in the ClinicCenter EHR. [DMOCE-2196]
- Special characters are now correctly transferred from the Dictation Box when using the 'Simulate keystrokes' option. [1157294]
- Formatted auto-texts are now inserted with the correct formatting, in the expected text control rather than the Dictation Box. [1320922]

Known issues

Functionality not included in the 2024.2 release

Use cases and functionality that are not supported

- Fields that are supported for dictation at the cursor but require key press simulation for full functionality
- Basic Text Control with URL support

Applications and text control types that are not supported

- Dragon Medical One Java Integration SDK
- Dragon Medical One .NET Integration SDK
- WPF
- Delphi TRichEdit

VMware Horizon Agent 8

When having VMware Horizon Agent 8 installed, Dragon Medical One might not start again after the application has been closed. The issue has been fixed with the VMware Horizon 2111 release (Horizon Agent 8.4).

Screen saver not displayed

When working with a Philips SpeechMike or Nuance PowerMic 4 device, the screen saver is not displayed after the configured period of inactivity when recording is in standby mode.

To disable this behavior, press and hold the left mouse and touchpad buttons on the recording device for five seconds. When the firmware setting has been changed successfully, the device provides visual and audio feedback. This setting is stored on the device and needs to be changed individually on each device.

Dragon Medical One

General

- When transferring text from the Dictation Box to the target text control, the target application sometimes displays an error message telling the user that the operation cannot be completed because the clipboard is in use by another application. In this case, users can recall the text back to the Dictation Box and try to transfer the text again.

- On a virtual machine, when configuring the 'General.EnableHandsFree' and 'General.StartInStandbyMode' settings in the SoD.DefaultOptions section of the Dragon Medical One configuration file to 'True', these settings are not reflected in the 'General' pane of the 'Options' window.
- When working in unsupported applications with Basic Text Control enabled, the microphone icon is sometimes not updated to indicate Full Text Control when switching to a supported application.
- When working with a Nuance PowerMic III device in an RDS environment, the microphone device buttons will stop working after disconnecting and reconnecting or locking and unlocking the RDS end point.
- Saying **press tab** does not insert a tab in the Dictation Box, it changes the focus to another text control instead.
- The following voice commands do not work in the anchored Microsoft Word application when the focus is on any other window: **press space, press tab, press enter, cut, copy, paste.**
- Deploying Dragon Medical One using the Windows Installer fails if the user does not have administration rights. To be able to install the MSI package, you must run the Command Prompt as administrator.

Dictation

- When using a selection voice command in the Dictation Box after it was opened automatically, the cursor focus is removed from the original unsupported application.
- When having the Dictation Box open and with the 'Anchor the speech focus when recording is started' option enabled in the 'General' pane of the 'Options' window, putting the cursor into a supported text control and starting recording will not close the Dictation Box on the first attempt and the Dragon Medical One user interface will reflect the change of the recording status only with a delay of several seconds.
- When dictating in Google Chrome or Microsoft Edge applications, formatting commands are not supported.
- When dictating in Google Chrome or Microsoft Edge applications, the commands **undo that** and **redo that** are not supported.
- When dictating in an edit control and exiting the edit control application, the remaining part of the utterance will be written to the Dictation Box in the incorrect order.
- When dictating over text that contains bullet points, the cursor is not positioned at the end of the newly dictated text.

Formatted auto-texts

- When inserting a formatted auto-text that contains a table in the Dictation Box, the cursor is not positioned at the end of the auto-text.
- When transferring a formatted auto-text from the Dictation Box to Microsoft Word or a Google Chrome/Microsoft Edge text control, the transferred text is highlighted in black.
- Special and accented characters are not correctly retained when using the **make that an auto-text** voice command in the new 'Manage auto-texts' window.

[\[-\] Dragon Medical One Desktop Application 2024.1](#)

Dragon Medical One Desktop Application 2024.1

Important information

Configuration file update

Dragon Medical One 2023.3 introduced breaking changes to the Dragon Medical One configuration file structure. Failure to use a configuration file with version 2023.3 or higher as the basis for your deployment will cause the following issues:

- Dragon Medical One will display an error during application start, stating that 'The "Flavor" setting is not configured correctly in the configuration file. Please contact your administrator.'
- Customizations in the 'DefaultOptions' section of the configuration file won't be applied.

In general, we recommend always using the configuration file delivered with a new release. To transfer any customizations to the new version, you must copy customized values, such as the organization token, to the new configuration file.

What's new

Training Center updates - available 28 February

Now, more than just videos! For this release, we've added more resources and learning materials to the Dragon Medical One Training Center. Just say **open training** and select 'Learning library' to find tutorial videos, eLearning modules, quick reference guides and other

resources. Stay tuned to your Training Center for more resources to come.

Dragon Medical One Training Center downtime notice

The Dragon Medical One Training Center will undergo scheduled maintenance from Wednesday, February 28th, 2024, at 3:00 AM CET through Wednesday, February 28th at 9:30 AM CET. During this time, Dragon Medical One end users in France and Germany might be unable to access the Dragon Medical One Online Training content when dictating **open training** or navigating to the DragonBar Menu > What You Can Say > Hamburger icon > Training.

Note: This scheduled maintenance will not affect the operation of Dragon Medical One.

Forced authentication prompt with Auth0

When Dragon Medical One is configured to use Auth0 authentication, administrators can now configure Dragon Medical One to prompt users for their credentials every time they sign in. To enable this feature, the new Dragon Medical One configuration setting 'ForceAuthenticationPromptOnStartup' must be set to 'True'. If this setting isn't in the SOD.exe.configuration file or is set to 'False', users can continue to sign in to Dragon Medical One without providing their credentials .

Improvements

Cerner mPages support

Starting with Dragon Medical One 2024.1, enabling the WebView2 communication hub can be executed in silent mode, suppressing any UI from opening during the registration process to allow for scripted and automated deployments. To run the registration in silent mode, add the 'silent' command line parameter:

```
SoD.exe -enableHub -silent
```

Solved issues

General

- When signing in, Dragon Medical One now remembers the user's previously selected specialty. [SOD-53716]
- Dragon Medical One no longer creates a crash dump file when the user switches the microphone input device from a USB device to Nuance PowerMic Mobile and closes the app. [SOD-53385]
- Dragon Medical One no longer throws an exception when it's closed after dictating in some environments. [SOD-53980]
- Users can now leave Dragon Medical One open for more than 10 minutes without interacting, and the authentication window won't be displayed. [SOD-53083]
- Signing out of Dragon Medical One via the DragonBar menu when the app was started via command line now works as expected. [SOD-52604]
- When using the voice command **accept defaults** in a formatted auto-text, the auto-text fields now keep their formatting. [SOD-47949]

Application support

- Dictation is now inserted with correct spacing into Cerner dot phrases in Cerner mPages documents. [DMOCE-2085]
- Dictating into Microsoft Word no longer leads to scrolling down and back up within the document. [SOD-53744]

Known issues

Functionality not included in the 2024.1 release

Use cases and functionality that are not supported

- Fields that are supported for dictation at the cursor but require key press simulation for full functionality
- Basic Text Control with URL support

Applications and text control types that are not supported

- Dragon Medical One Java Integration SDK
- Dragon Medical One .NET Integration SDK
- WPF

- Delphi TRichEdit

VMware Horizon Agent 8

When having VMware Horizon Agent 8 installed, Dragon Medical One might not start again after the application has been closed. The issue has been fixed with the VMware Horizon 2111 release (Horizon Agent 8.4).

Screen saver not displayed

When working with a Philips SpeechMike or Nuance PowerMic 4 device, the screen saver is not displayed after the configured period of inactivity when recording is in standby mode.

To disable this behavior, press and hold the left mouse and touchpad buttons on the recording device for five seconds. When the firmware setting has been changed successfully, the device provides visual and audio feedback. This setting is stored on the device and needs to be changed individually on each device.

Dragon Medical One

General

- When launching the Dragon Medical One Installer, the installer splash screen references version Dragon Medical One 2023 instead of Dragon Medical One 2024; the correct version is still installed.
- When transferring text from the Dictation Box to the target text control, the target application sometimes displays an error message telling the user that the operation cannot be completed because the clipboard is in use by another application. In this case, users can recall the text back to the Dictation Box and try to transfer the text again.
- On a virtual machine, when configuring the 'General.EnableHandsFree' and 'General.StartInStandbyMode' settings in the SoD.DefaultOptions section of the Dragon Medical One configuration file to 'True', these settings are not reflected in the 'General' pane of the 'Options' window.
- When working in unsupported applications with Basic Text Control enabled, the microphone icon is sometimes not updated to indicate Full Text Control when switching to a supported application.
- When working with a Nuance PowerMic III device in an RDS environment, the microphone device buttons will stop working after disconnecting and reconnecting or locking and unlocking the RDS end point.
- Saying **press tab** does not insert a tab in the Dictation Box, it changes the focus to another text control instead.
- The following voice commands do not work in the anchored Microsoft Word application when the focus is on any other window: **press space, press tab, press enter, cut, copy, paste**.

Dictation

- When using a selection voice command in the Dictation Box after it was opened automatically, the cursor focus is removed from the original unsupported application.
- When having the Dictation Box open and with the 'Anchor the speech focus when recording is started' option enabled in the 'General' pane of the 'Options' window, putting the cursor into a supported text control and starting recording will not close the Dictation Box on the first attempt and the Dragon Medical One user interface will reflect the change of the recording status only with a delay of several seconds.
- When dictating in Google Chrome or Microsoft Edge applications, formatting commands are not supported.
- When dictating in Google Chrome or Microsoft Edge applications, the commands **undo that** and **redo that** are not supported.
- When dictating in an edit control and exiting the edit control application, the remaining part of the utterance will be written to the Dictation Box in the incorrect order.
- When dictating over text that contains bullet points, the cursor is not positioned at the end of the newly dictated text.

Formatted auto-texts

- When inserting a formatted auto-text that contains a table in the Dictation Box, the cursor is not positioned at the end of the auto-text.
- When transferring a formatted auto-text from the Dictation Box to Microsoft Word or a Google Chrome/Microsoft Edge text control, the transferred text is highlighted in black.

[\[-\] Dragon Medical One Desktop Application 2023.4](#)

Dragon Medical One Desktop Application 2023.4

Important information

Configuration file update

Dragon Medical One 2023.3 introduced breaking changes to the Dragon Medical One configuration file structure. Failure to use a configuration file with version 2023.3 or higher as the basis for your deployment will cause the following issues:

- Dragon Medical One will display an error during application start, stating that 'The “Flavor” setting is not configured correctly in the configuration file. Please contact your administrator.'
- Customizations in the 'DefaultOptions' section of the configuration file won't be applied.

In general, we recommend always using the configuration file delivered with a new release. To transfer any customizations to the new version, you must copy customized values, such as the organization token, to the new configuration file.

Improvements

If Dragon Medical One is minimized when the user logs off, Dragon Medical One now remembers this and starts in a minimized state when the user next logs on.

Solved issues

General

- The cursor no longer jumps randomly to a different location in the same edit control while dictating. [DMOCE-2089]
- The “Corrections” menu no longer displays a black border when opened in virtual server environments. [SOD-50983]
- Dragon Medical One no longer closes unexpectedly in virtual server environments. [DMOCE-1935]
- Users requesting a password reset from Dragon Medical One now successfully receive the password reset email. [SOD-50298, DMOCE-1886]
- The dictated text is now visible when text scrolls in the Dictation Box. [SOD-38105, DMOCE-1925]
- Opening the “Manage Auto-Texts” window no longer causes memory leaks. [SOD-51544, DMOCE-1490]

Application support

- When the user selects “Always use when logging on” during logon, Dragon Medical One now correctly saves their settings and uses them for future logons in virtual server environments. [SOD-50073, DMOCE-1699]
- Resolved a Dictation Box issue after refreshing the page in the Edge-enabled mPages component of Cerner Millennium. [SOD-52118, DMOCE-2013]

Formatted auto-texts

- Formatted auto-texts that include large image files are now inserted without significant delays. [NCC-7277]

Known issues

Functionality not included in the 2023.4 release

Use cases and functionality that are not supported

- Fields that are supported for dictation at the cursor but require key press simulation for full functionality
- Basic Text Control with URL support

Applications and text control types that are not supported

- Dragon Medical One Java Integration SDK
- Dragon Medical One .NET Integration SDK
- WPF
- Delphi TRichEdit

VMware Horizon Agent 8

When having VMware Horizon Agent 8 installed, Dragon Medical One might not start again after the application has been closed. The issue has been fixed with the VMware Horizon 2111 release (Horizon Agent 8.4).

Screen saver not displayed

When working with a Philips SpeechMike or Nuance PowerMic 4 device, the screen saver is not displayed after the configured period of inactivity when recording is in standby mode.

To disable this behavior, press and hold the left mouse and touchpad buttons on the recording device for five seconds. When the firmware setting has been changed successfully, the device provides visual and audio feedback. This setting is stored on the device and needs to be changed individually on each device.

Dragon Medical One

General

- When transferring text from the Dictation Box to the target text control, the target application sometimes displays an error message telling the user that the operation cannot be completed because the clipboard is in use by another application. In this case, users can recall the text back to the Dictation Box and try to transfer the text again.
- On a virtual machine, when configuring the 'General.EnableHandsFree' and 'General.StartInStandbyMode' settings in the SoD.DefaultOptions section of the Dragon Medical One configuration file to 'True', these settings are not reflected in the 'General' pane of the 'Options' window.
- When working in unsupported applications with Basic Text Control enabled, the microphone icon is sometimes not updated to indicate Full Text Control when switching to a supported application.
- When working with a Nuance PowerMic III device in an RDS environment, the microphone device buttons will stop working after disconnecting and reconnecting or locking and unlocking the RDS end point.
- Saying **press tab** does not insert a tab in the Dictation Box, it changes the focus to another text control instead.
- The following voice commands do not work in the anchored Microsoft Word application when the focus is on any other window: **press space, press tab, press enter, cut, copy, paste.**

Dictation

- When using a selection voice command in the Dictation Box after it was opened automatically, the cursor focus is removed from the original unsupported application.
- When having the Dictation Box open and with the 'Anchor the speech focus when recording is started' option enabled in the 'General' pane of the 'Options' window, putting the cursor into a supported text control and starting recording will not close the Dictation Box on the first attempt and the Dragon Medical One user interface will reflect the change of the recording status only with a delay of several seconds.
- When dictating in Google Chrome or Microsoft Edge applications, formatting commands are not supported.
- When dictating in Google Chrome or Microsoft Edge applications, the commands **undo that** and **redo that** are not supported.
- When dictating in an edit control and exiting the edit control application, the remaining part of the utterance will be written to the Dictation Box in the incorrect order.
- When dictating over text that contains bullet points, the cursor is not positioned at the end of the newly dictated text.

Formatted auto-texts

- When inserting a formatted auto-text that contains a table in the Dictation Box, the cursor is not positioned at the end of the auto-text.
- When transferring a formatted auto-text from the Dictation Box to Microsoft Word or a Google Chrome/Microsoft Edge text control, the transferred text is highlighted in black.

[\[-\] Dragon Medical One Desktop Application 2023.3](#)

Dragon Medical One Desktop Application 2023.3

Important information

Mandatory update to the configuration file

Dragon Medical One 2023.3 introduces a breaking change to the Dragon Medical One configuration file. Make sure that the configuration file delivered with Dragon Medical One 2023.3 is used in your deployments. Failure to use the updated configuration file will lead to an error during application start; the error message will state that 'The "Flavor" setting is not configured correctly in the configuration file. Please contact your administrator.'

Update to the 'DefaultOptions' configuration file section

Dragon Medical One 2023.3 introduces a breaking change to the Dragon Medical One configuration file section that is used to define application default options. If your deployments configure default options via the configuration file, either update your configuration file to

the one that is delivered with Dragon Medical One 2023.3, or change the existing configuration file as follows:

Change

```
<section name="SoD.DefaultOptions" type="SoDCommon.DefaultOptionsSection, SoD.Common" requirePermission="false"/>
to
<section name="SoD.DefaultOptions" type="SoDCommon.DefaultOptionsSection, Nuance.SoD.Common"
requirePermission="false"/>
```

Using Microsoft Edge WebView2 to display the content of the personalization and help window

Dragon Medical One now uses Microsoft Edge WebView2 to display richer content with improved usability in the Dragon Medical One personalization and help window. To support this improvement, you must deploy the Microsoft Edge WebView2 runtime component to machines that host Dragon Medical One. Failing to do so will not impact the core functionality of Dragon Medical One but will potentially impact end users interacting with content displayed in the Dragon Medical One personalization and help window. To deploy Microsoft Edge WebView2 to machines hosting Dragon Medical One, install the Microsoft Edge WebView2 Evergreen Standalone component; for more information, see [Webview2 - Microsoft Edge Developer](#).

Microsoft Edge WebView2 deployment in Citrix environments

Currently, some Citrix environments exhibit issues that can cause the Microsoft Edge WebView2 runtime process to fail working as expected, leading to the Dragon Medical One personalization and help window not displaying properly, and to sometimes terminate with a message visible to end users. As a workaround, you can apply a configuration change to Citrix to disable the Citrix Special Folder Redirection feature (SfrHook) for the Microsoft Edge WebView2 runtime process. To do so, add the following registry keys to your Citrix environment configuration:

```
[HKEY_LOCAL_MACHINE\SOFTWARE\Citrix\CtxHook\AppInit_DLLs\SfrHook\msedgewebview2.exe]
[HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Citrix\CtxHook\AppInit_DLLs\SfrHook\msedgewebview2.exe]
```

For Citrix documentation on the registry keys, see: [How to Disable Citrix API Hooks on a Per-application Basis](#)

Change of default settings for Citrix virtual channels

Starting with Citrix Virtual Apps and Desktops 2109, the 'Virtual channel allow list' policy setting will be enabled by default.

This means that Nuance custom virtual channels will no longer work with the default configuration. The policy setting for virtual channels must be disabled (preferred) to allow all virtual channels again, or configured to allow Nuance virtual channels. For more information, see the Nuance Citrix Extension Deployment and Configuration Guide delivered with the Nuance virtual extension package, or contact Nuance Technical Support.

Citrix and VMware automatic USB device splitting to enable button controls on Nuance PowerMic devices

In a session roaming use case in Citrix or VMware environments where the Nuance virtual extensions cannot be used (for example, on Linux-based thin clients), manual device splitting is not supported. Automatic device splitting must be configured; for more information, see the *Deployment and Configuration for Citrix Environments* and *Deployment and Configuration for VMware Horizon View Environments* guides.

What's new

Dragon Medical One redesign

The Dragon Medical One DragonBar has been redesigned based on customer feedback:

- Reduced the size by 75% to minimize the footprint on screen.
- Updated the volume indicator.
- Updated indicators for speech focus anchoring and Basic Text Control.

The following usability improvements have been made:

- Full design refresh of the 'Corrections' menu, notification messages and the Dictation Box.
- Support for automatically changing the color to match the Windows operating system theme.
- The position of the DragonBar and Dictation Box is now saved between sessions in VDI environments.

This redesign is also the first step towards compliance with accessibility standards; as a result, users cannot revert to the previous DragonBar.

Warning message for formatted auto-texts

End users will now see a warning message if they try to edit formatted auto-texts through Dragon Medical One and not Nuance Management Center. This behavior is not new, but the warning message now informs end users that trying to do this will make the auto-

text revert to plain text.

Epic Hyperdrive support

Epic Hyperdrive customers who register on fhir.epic.com to subscribe to the Hyperdrive connector app will have two static client IDs. They will have one static client ID for production and one for non-production environments. Dragon Medical One is now able to detect the environment and set the appropriate client ID.

Support for TX30

Dragon Medical One now supports applications that use the TX TextControl 30.0 text control.

Solved issues

General

- When 'Transfer text when recording is stopped' is enabled, text is now transferred immediately after recording ends, even when there is no pause between this and the end of the dictation. [SOD-49667, DMOCE-1825]
- Accented characters can now be transferred correctly from the Dictation Box in formatted text mode. [SOD-48789, DMOCE-1757]
- When 'Audio feedback when voice commands are recognized' is enabled, Citrix now gives audio feedback when voice commands are recognized. [SOD-48687, DMOCE-1638]
- The **show anchored application** voice command now shows the anchored application without resizing the window. [SOD-31002, DMOCE-1909]
- Users working in a Citrix environment can now move between different workstations without audio error. [DMOCE-1834]
- The delay between pressing the PowerMic button and starting recording in virtual environments has been considerably reduced. [DMOCE-1819]
- Dragon Medical One no longer stops responding when recording. [DMOCE-1726]
- The delay between pressing the PowerMic button and starting recording on Cerner PowerChart in double-hop Citrix environments has been considerably reduced. [DMOCE-1933]
- The UK Dragon Medical One Resource Center now links to the correct version of the PowerMic Mobile user guide. [SOD-49451]

Application support

- The Chrome/Edge change warning on the Dragon Medical One login window is now only displayed when needed. [SOD-50660, DMOCE-1910]
- The Dictation Box no longer opens when switching dictation from an unsupported edit control to a supported edit control. [SOD-50422]
- The Dictation Box no longer opens when dictating on Edge-enabled MPages. [SOD-50355, DMOCE-1877]
- The Dictation Box no longer opens when users dictate into Cerner MPages with a Webview2 container after tagging text. [SOD-51606/DMOCE-1974]
- The Dictation Box no longer opens when users insert public phrases in Cerner MPages with a WebView2 container. [SOD-45426/DMOCE-1765]

Known issues

Functionality not included in the 2023.3 release

Use cases and functionality that are not supported

- Fields that are supported for dictation at the cursor but require key press simulation for full functionality
- Basic Text Control with URL support

Applications and text control types that are not supported

- Dragon Medical One Java Integration SDK
- Dragon Medical One .NET Integration SDK
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Dragon Medical One

General

- When accessing links in the 'Help' window, the application displays an error message. Users can click 'Yes' or 'No' or close the error window to continue with help content, or say **open training** to access the training module. The training module covers most feature-related help topics.
- When opening the 'Corrections' menu in virtual server environments, any parts of the menu that overlap with the desktop have a black border.
- When transferring text from the Dictation Box to the target text control, the target application sometimes displays an error message telling the user that the operation cannot be completed because the clipboard is in use by another application. In this case, users can recall the text back to the Dictation Box and try to transfer the text again.
- On a virtual machine, when configuring the 'General.EnableHandsFree' and 'General.StartInStandbyMode' settings in the SoD.DefaultOptions section of the Dragon Medical One configuration file to 'True', these settings are not reflected in the 'General' pane of the 'Options' window.
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Formatted auto-texts

- When inserting a formatted auto-text that contains a table in the Dictation Box, the cursor is not positioned at the end of the auto text.
- When transferring a formatted auto-text from the Dictation Box to Microsoft Word or a Google Chrome/Microsoft Edge text control, the transferred text is highlighted in black.
- When using the voice command **accept defaults** in a formatted auto-text, the formatting in the auto-text fields is lost.
- When editing a formatted auto-text in the 'Manage Auto-texts' window, the formatting of the auto-text is lost.
- When inserting a formatted auto-text that contains a large picture, users experience a delay.

[\[-\] Dragon Medical One Desktop Application 2023.2 Hotfix 1](#)

Dragon Medical One Desktop Application 2023.2 Hotfix 1

Important information

Using Microsoft Edge WebView2 to display the content of the personalization and help window

Dragon Medical One now uses Microsoft Edge WebView2 to display richer content with improved usability in the Dragon Medical One personalization and help window. To support this improvement, you must deploy the Microsoft Edge WebView2 runtime component to machines that host Dragon Medical One. Failing to do so will not impact the core functionality of Dragon Medical One but will potentially impact end users interacting with content displayed in the Dragon Medical One personalization and help window. To deploy Microsoft Edge WebView2 to machines hosting Dragon Medical One, install the Microsoft Edge WebView2 Evergreen Standalone component; for more information, see [WebView2 - Microsoft Edge Developer](#).

Microsoft Edge WebView2 deployment in Citrix environments

Currently, some Citrix environments exhibit issues that can cause the Microsoft Edge WebView2 runtime process to fail working as expected, leading to the Dragon Medical One personalization and help window not displaying properly, and to sometimes terminate with a message visible to end users. As a workaround, you can apply a configuration change to Citrix to disable the Citrix Special Folder Redirection feature (SfrHook) for the Microsoft Edge WebView2 runtime process. To do so, add the following registry keys to your Citrix environment configuration:

```
[HKEY_LOCAL_MACHINE\SOFTWARE\Citrix\CtxHook\AppInit_DLLs\SfrHook\msedgewebview2.exe]
[HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Citrix\CtxHook\AppInit_DLLs\SfrHook\msedgewebview2.exe]
```

For Citrix documentation on the registry keys, see: [How to Disable Citrix API Hooks on a Per-application Basis](#)

Change of default settings for Citrix virtual channels

Starting with Citrix Virtual Apps and Desktops 2109, the 'Virtual channel allow list' policy setting will be enabled by default.

This means that Nuance custom virtual channels will no longer work with the default configuration. The policy setting for virtual channels must be disabled (preferred), to allow all virtual channels again, or configured to allow Nuance virtual channels. For more information, see the Nuance Citrix Extension Deployment and Configuration Guide delivered with the Nuance virtual extension package or contact Nuance Technical Support.

What's new

Support of production and non-production client IDs for Epic Hyperdrive

Epic Hyperdrive customers who register on fhir.epic.com to subscribe to the Hyperdrive connector app will have two static client IDs, one for production and one for non-production environments. Dragon Medical One is now able to detect the environment and set the appropriate client ID.

Solved issues

Application support

- Dragon Medical One no longer opens the Dictation Box when users switch between activities in Epic Hyperdrive while dictating in an anchored text control. [DMOCE-1793]
- Dragon Medical One no longer opens the Dictation Box and/or inserts dictation in the incorrect location when using a step-by-step command and hotkeys in Epic Hyperdrive. [DMOCE-1839]
- Dragon Medical One no longer opens the Dictation Box in Epic Hyperdrive after a Subspace token timeout. [DMOCE-1889]

Known issues

Functionality not included in the 2023.2 release

Use cases and functionality that are not supported

- Fields that are supported for dictation at the cursor but require key press simulation for full functionality
- Basic Text Control with URL support

Applications and text control types that are not supported

- Dragon Medical One Java Integration SDK
- Dragon Medical One .NET Integration SDK

- WPF
- TX30
- Delphi TRichEdit

VMware Horizon Agent 8

When having VMware Horizon Agent 8 installed, Dragon Medical One might not start again after the application has been closed. The issue has been fixed with the VMware Horizon 2111 release (Horizon Agent 8.4).

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When working with a Philips SpeechMike or Nuance PowerMic 4 device, the screen saver is not displayed after the configured period of inactivity when recording is in standby mode.

To disable this behavior, press and hold the left mouse and touchpad buttons on the recording device for five seconds. When the firmware setting has been changed successfully, the device provides visual and audio feedback. This setting is stored on the device and needs to be changed individually on each device.

Dragon Medical One

General

- When transferring text from the Dictation Box to the target text control, the target application sometimes displays an error message telling the user that the operation cannot be completed because the clipboard is in use by another application. In this case, users can recall the text back to the Dictation Box and try to transfer the text again.
- On a virtual machine, when configuring the 'General.EnableHandsFree' and 'General.StartInStandbyMode' settings in the SoD.DefaultOptions section of the Dragon Medical One configuration file to 'True', these settings are not reflected in the 'General' pane of the 'Options' window.
- When working in unsupported applications with Basic Text Control enabled, the microphone icon is sometimes not updated to indicate Full Text Control when switching to a supported application.
- When working with a Nuance PowerMic III device in an RDS environment, the microphone device buttons will stop working after disconnecting and reconnecting or locking and unlocking the RDS end point.
- Saying **press tab** does not insert a tab in the Dictation Box, it changes the focus to another text control instead.
- The following voice commands do not work in the anchored Microsoft Word application when the focus is on any other window: **press space, press tab, press enter, cut, copy, paste**.

Dictation

- When using a selection voice command in the Dictation Box after it was opened automatically, the cursor focus is removed from the original unsupported application.
- When having the Dictation Box open and with the 'Anchor the speech focus when recording is started' option enabled in the 'General' pane of the 'Options' window, putting the cursor into a supported text control and starting recording will not close the Dictation Box on the first attempt and the Dragon Medical One user interface will reflect the change of the recording status only with a delay of several seconds.
- When dictating in Google Chrome or Microsoft Edge applications, formatting commands are not supported.
- When dictating in Google Chrome or Microsoft Edge applications, the commands **undo that** and **redo that** are not supported.
- When dictating in an edit control and exiting the edit control application, the remaining part of the utterance will be written to the Dictation Box in the incorrect order.
- When dictating over text that contains bullet points, the cursor is not positioned at the end of the newly dictated text.

Formatted auto-texts

- When inserting a formatted auto-text that contains a table in the Dictation Box, the cursor is not positioned at the end of the auto text.
- When transferring a formatted auto-text from the Dictation Box to Microsoft Word or a Google Chrome/Microsoft Edge text control, the transferred text is highlighted in black.
- When using the voice command **accept defaults** in a formatted auto-text, the formatting in the auto-text fields is lost.
- When editing a formatted auto-text in the 'Manage Auto-texts' window, the formatting of the auto-text is lost.
- When inserting a formatted auto-text that contains a large picture, users experience a delay.

Dragon Medical One 2023.2

Important information

Using Microsoft Edge WebView2 to display the content of the personalization and help window

Dragon Medical One now uses Microsoft Edge WebView2 to display richer content with improved usability in the Dragon Medical One personalization and help window. To support this improvement, you must deploy the Microsoft Edge WebView2 runtime component to machines that host Dragon Medical One. Failing to do so will not impact the core functionality of Dragon Medical One but will potentially impact end users interacting with content displayed in the Dragon Medical One personalization and help window. To deploy Microsoft Edge WebView2 to machines hosting Dragon Medical One, install the Microsoft Edge WebView2 Evergreen Standalone component; for more information, see [WebView2 - Microsoft Edge Developer](#).

Microsoft Edge WebView2 deployment in Citrix environments

Currently, some Citrix environments exhibit issues that can cause the Microsoft Edge WebView2 runtime process to fail working as expected, leading to the Dragon Medical One personalization and help window not displaying properly, and to sometimes terminate with a message visible to end users. As a workaround, you can apply a configuration change to Citrix to disable the Citrix Special Folder Redirection feature (SfrHook) for the Microsoft Edge WebView2 runtime process. To do so, add the following registry keys to your Citrix environment configuration:

```
[HKEY_LOCAL_MACHINE\SOFTWARE\Citrix\CtxHook\AppInit_DLLs\SfrHook\msedgewebview2.exe]
[HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Citrix\CtxHook\AppInit_DLLs\SfrHook\msedgewebview2.exe]
```

For Citrix documentation on the registry keys, see: [How to Disable Citrix API Hooks on a Per-application Basis](#)

Change of default settings for Citrix virtual channels

Starting with Citrix Virtual Apps and Desktops 2109, the 'Virtual channel allow list' policy setting will be enabled by default.

This means that Nuance custom virtual channels will no longer work with the default configuration. The policy setting for virtual channels must be disabled (preferred), to allow all virtual channels again, or configured to allow Nuance virtual channels. For more information, see the Nuance Citrix Extension Deployment and Configuration Guide delivered with the Nuance virtual extension package or contact Nuance Technical Support.

What's new

Support for formatted auto-texts

Get ready for a richer end-user experience with formatted auto-texts! In the first phase, this feature allows administrative users to create or reuse NMC auto-texts and enhance them to include font changes, bullet points, tables and images. Any NMC auto-texts that contain formatted text can now be inserted in your EHR.

By default, this feature is not enabled after Dragon Medical One deployment on the Dragon Medical Server; if you want to use it in your organization, please contact Nuance support.

For more details and best practice recommendations for creation and usage of formatted auto-texts, refer to the *Dragon Medical One Installation and Administration Guide* available at the Dragon Medical One Resource Center.

Please note:

- Formatted auto-texts will be correctly inserted if your EHR supports clipboard pasting of formatted text; otherwise only formatting that is supported by the text control will be inserted.
- If there are user-level formatted auto-texts, users must be aware that editing them in the client editor will change the auto-text to plain text. Future phases will introduce a client editor warning in case user level is needed and, at a later date, formatting capabilities to match the NMC editor.

Automatic focus anchoring in Epic Hyperdrive

Dragon Medical One now supports Epic Hyperdrive's automatic focus anchoring functionality; end users no longer have to set the speech focus manually for fields in Epic Hyperdrive that support automatic anchoring.

Automatic speech focus anchoring in Epic Hyperspace

Dragon Medical One now integrates with Epic Hyperspace's focus anchoring functionality through the DMO Speech Focus SDK for Epic Hyperspace deployments that provide an integration of the SDK. Existing integrations of the SDK into Epic Hyperspace that deploy versions

based on Dragon Medical One 2021.4 will be able to benefit from the integration into Dragon Medical One 2023.2 without changes.

Support for text control mapping

Administrators can now configure Dragon Medical One to recognize unsupported text controls as supported ones via the Dragon Medical One configuration file; if you rely on text control mapping in your organization, please contact Nuance support.

Productivity voice commands for Microsoft Office

Dragon Medical One now supports the following document management voice commands in Microsoft Word:

- **new document**
- **save document**
- **save document as**
- **print document**

Dragon Medical One now supports the following email management voice commands in Microsoft Outlook:

- **open inbox**
- **create email**
- **reply to email**
- **reply to all**
- **forward email**

Dragon Medical One now supports the following calendar management voice commands in Microsoft Outlook:

- **open calendar**
- **new appointment**
- **new meeting**

Solved issues

General

- When using the 'Press and hold' recording mode, audio is no longer cut off too early when releasing the Record button and users no longer experience speech recognition accuracy issues for their last words of dictation. [SOD-42303]
- When documenting into a document and opening the Dictation Box, the text cursor is no longer removed from the original document. [SOD-48759]
- When transferring text from the Dictation Box to the target application, the transferred text no longer includes the text color formatting when using the formatted Dictation Box mode. [SOD-46641]
- Text labels in the 'Microphone Buttons' pane of the 'Options' window are no longer cut off. [SOD-45711]
- When documenting into the Dictation Box with the Dictation Box set to 'Plain Text', the **undo that** and **redo that** voice commands now work as expected. [SOD-40283]
- Transferring text from the Dictation Box to the target text control while Dragon Medical One is minimized now works as expected. [SOD-35835]
- When documenting into a minimized Dictation Box, text is no longer inserted into the target text control but into the Dictation Box. [SOD-40878]
- When restoring a minimized DragonBar, the Dictation Box is now also restored if it was active and minimized. [SOD-32859]
- Step-by-step commands that include an 'Enter Text' step with special characters that require use of 'Alt Gr' to be entered are now properly executed. [SOD-21667]
- Dragon Medical One now properly enters resiliency mode in case of temporary outages of the Nuance Management Server infrastructure. [SOD-45692]

Application support

- Pressing the F2 hotkey or a Nuance PowerMic button that is mapped to the F2 hotkey no longer leads to incorrect cursor positioning in Epic Hyperspace. [DMOCE-1426]
- When documenting into a floating Note window in Epic Hyperspace, the Dictation Box no longer opens. [SOD-46385]
- When using the **scratch that** voice command to remove a paragraph or new line character, text after the new paragraph or new line is now properly moved to the previous line in Epic Hyperspace. [SOD-44117]
- When dictating into Notepad in Windows 11 environments, the Dictation Box no longer opens. [SOD-40795]

Known issues

Functionality not included in the 2023.2 release

Use cases and functionality that are not supported

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Dragon Medical One

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[\[-\] Dragon Medical One 2022.3 Service Release 1](#)

Dragon Medical One 2022.3 Service Release 1

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Olympus device button support

Starting with Dragon Medical One 2022.3 Service Release 1, Olympus microphone device button support is no longer provided; end users can continue to use Olympus microphone devices for audio input.

Improvements

Epic Hyperdrive

The authorization model has been updated to the latest standard defined by Epic Hyperdrive.

Epic Hyperspace

Handling of new line and new paragraph sequences has been updated to the latest standard defined by Epic Hyperspace Feb 2022.

Solved issues

General

- Dragon Medical One no longer asks the user to save changes when closing the Dragon Medical One 'Options' window when no changes were made. [SOD-42749, SOD-42664]
- Making changes in the 'Options' window no longer reverts the selected microphone to the previous device. [SOD-38955]
- Dragon Medical One no longer reverts changes to the end user options when logging off and on to Dragon Medical One immediately after having applied changes to the options. [SOD-42471]
- Users can now assign group, site and organization level step-by-step commands to hotkeys and microphone device buttons. [SOD-42160]
- Dragon Medical One now properly ends all processes when exiting after using the correction menu. [SOD-44828]
- Addressed an issue that sometimes caused Dragon Medical One to terminate abnormally. [SOD-42922]
- Dragon Medical One no longer displays the logon dialog when starting Dragon Medical One via the command line and having only Nuance PowerMic Mobile available as audio input device. [SOD-42161]
- Users can now interact with the correction menu the first time it is opened in a Dragon Medical One session. [SOD-42121]
- Dragon Medical One now displays the correct application icon in the title bar of the Dragon Medical One personalization and help window. [SOD-42038]
- Users can now create an auto-text by saying **make that an auto-text** when the 'Manage Auto-texts' dialog is already open. [SOD-40489]
- Dragon Medical One now terminates properly when exiting after the end user was logged off from Dragon Medical One due to inactivity. [SOD-40322]
- The mouse cursor no longer becomes slow or unresponsive when Dragon Medical One has been configured to automatically log off end users. [SOD-38668]

Application support

- Addressed an issue that sometimes caused a JavaScript error message when documenting into web-based applications or text controls. [SOD-44712]
- The insertion position no longer moves to an unexpected position when documenting in Microsoft Word embedded into SAP. [SOD-23277]
- Dragon Medical One no longer releases the anchored speech focus when navigating to the Epic Hyperspace Report Viewer. [SOD-44681]
- Users can now work with step-by-step commands that close dialogs in Epic Hyperspace as part of their steps. [SOD-40020]
- Users can now say **scratch that** for the first phrase documented into Cerner PowerNote text controls. [SOD-40324]

Known issues

Functionality not included in the 2022.3 Service Release 1 release

Use cases and functionality that are not supported

- Fields that are supported for dictation at the cursor but require key press simulation for full functionality
- Section 508 compliance
- Text control mapping
- Basic Text Control with URL support

Applications and text control types that are not supported

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